

quicker

LET US

# DELIGHT YOUR **GUESTS** WITH THE POWER OF **VOICE**

A personal voice assistant  
for every guest to serve  
quicker



ABOUT US

# REDEFINE LUXURY WITH VOICE

quick is a virtual private assistant designed to be capable of understanding our voice commands, and performing tasks.

One of the most difficult tasks for every luxury hotel manager is to keep up with the incoming room service requests and making sure they are fulfilled with utmost care, consistency and speed.

quick is an intelligent substitute for the conventional way of taking down guest requests on a piece of paper or on the phone by an operator.



QVICK PROCESS

# ALL YOUR GUEST HAS TO DO, IS REQUEST



1



Guest places a service request with voice command.

2



Request notified on the qvick admin dashboard.

3



Request auto assigned to on-duty staff on the runner app.

4



Request fulfilled quickly by the staff.

INTEGRATED WITH



FEATURES

# AN INTEGRATED VOICE ECOSYSTEM FOR GUESTS



## Smart rooms

Control lights and appliances with voice



## Suite of skills

Complimentary suite of skills that can keep kids, youth and adults engaged and entertained during their stay



## Hospitality

From Housekeeping requests, in room dining to concierge and valet, everything is now just one voice command away.



## Alexa in-built features

Alexa's in built features help guests play music, set reminders alarms and much more



USE CASE

# ALL YOUR GUESTS' **NEEDS**, **ONE** VOICE COMMAND AWAY

Guests can ask for towels, laundry or raise a complaint about AC and quick will understand you with ease. Our powerful software encompasses all permutations and combinations of expected user utterances along with probable synonyms associated with the keywords.



Alexa, ask the hotel to  
get me a pair of towels



Alexa, tell the hotel  
to fix my AC



USE CASE

# IN ROOM DINING

Strong voice design coupled with appealing visuals is the perfect recipe for successful interactive designing. This makes qvick unique and gives the guest more comfort while ordering food and beverages. qvick's AI backed affinity based recommendation engine can surprise the guest and help hotels up-sell.



Alexa, ask the hotel to order  
one sandwich with bacon



Would you like to have  
something to drink with it?



USE CASE

# CHECKOUT AND FEEDBACK

With just a couple of questions, our skill is capable of recording the feedback given by every guest and updating the hotel management in real time. This hands free method, will decrease the amount of effort and time needed for a guest to provide feedback.

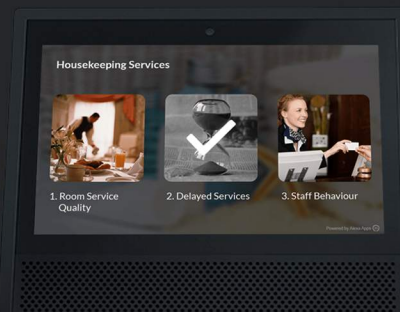
Thus, more guests readily provide feedback, which can be collected and used for analytics to improve the hotel services.



Alexa, ask the hotel to  
prepare my checkout



Alexa, tell the hotel  
I'd like to give feedback



HOSPITALITY

# HOSPITALITY HAS A NEW BEST FRIEND



## **Effective**

It is effective in bringing efficiency to serve guests quicker by unburdening staff from work that doesn't demand human touch.



## **Economical**

Not only does quick free the hotel resources but also it has the intelligence to up-sell hotel's services and give affinity based recommendations to the guest.



## **Engaging**

quick's alexa skill suite makes sure that the guest has multiple avenues for engagement and entertainment. Assortment of games for kids, youth and adults alike make the stay more memorable.

SALIENT FEATURES

# THE **QVICK** ADVANTAGE



Exclusive hotel news



Recommendations Engine



Entertainment skills for all ages.



Feedback and Data



Customized collateral



Analytics and Reports



Hardware Support



24/7 Software Support

## ADMINISTRATION

# ADMIN DASHBOARD



Live Request Feed



Staff Management



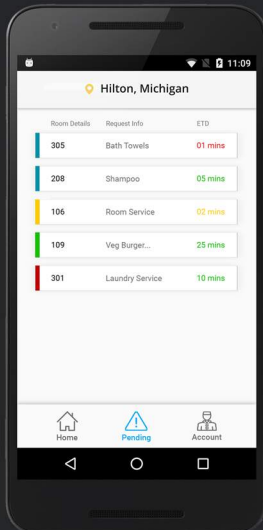
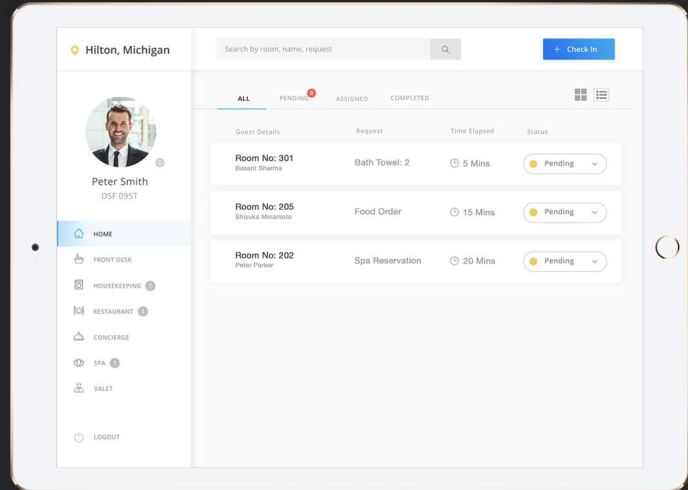
Live Tracking of Request



Workload Management



Powerful Analytics



# RUNNER APP



Automated Task Routing and Escalation



Digital Receipts and Signatures



Automated Task Priority



Runner Route Optimization



Runner to Floor Ratio and Assignments

## PRICING

### PILOT

GRMS integrations\*

Unlimited custom responses

30 echo dots included

qwick admin app

qwick runner app

qwick analytics

\$5000 installation fee

24/7 support

Limited engagement skills

Price per room

**\$0/month**

Duration 45 days  
for 30 rooms

### PRODUCTION

Unlimited integrations

Unlimited custom responses

Hardware not included

Branded collateral

qwick admin app

qwick runner app

Analytics and reports

Quarterly software updates

24/7 support

Full engagement skills suite

Hotel news skill and events

Price per room

**\$3.75/month**

30+ rooms

\*includes HotSOS, Knowcross, FCS, Alice, ProLogic

CONTACT US

# WE ARE LISTENING

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A **VoyceFirst** Product

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